



OUR FOCUSED MISSION & PURPOSE

With 10 years of experience, Emergency Assistance Foundation (EAF) is the oldest and largest standalone charity designed solely to administer disaster and hardship relief funds around the world, thereby providing grants to individuals experiencing financial hardship. EAF is a 501(c)(3) tax-exempt, public, non-profit organization.

- Keep administrative costs low to maximize dollars sent to applicants in need
- Shorten the time between application submission and grant award
- Efficiently process a high volume of grants, both domestically and internationally
- Comply with regulations, including, but not limited to, IRS, GDPR, CCPA & LGPD
- Remain aligned with industry best practices and benchmarks
- Rapidly respond to evolving and emerging needs

OUR IMPACT

We currently administer 300+ relief funds around the world, serving 10 million+ individuals.

In 2020 alone, we exceeded \$100 million in grants awarded, providing assistance to over 175,000 grant recipients.



EXPERT LEADERSHIP



LORI ROGERS
Vice President
Corporate Operations

CHRISTY LELAIT
Vice President
Grant Management & Experience

DOUGLAS STOCKHAM
President

MICHAEL SWENSON
Director
Productivity

LYDIA CADY
Director
Marketing
Communications

KONSTANTIN GROZDEV
Vice President
Information Technology

MICHELLE NAGGAR REICHBACH
Director
Partner Relations

CATHY CANADA
Director
Finance

BRYAN CLONTZ
Founder, Secretary & Advisor
to the President

EMILY BARIN
Relief Fund Senior Advisor

KATESA TIDWELL
Applicant Experience
Manager

Click to read
our 10-year
report.





STREAMLINED TAX-DEDUCTIBLE DONATIONS & TAX-FREE GRANTS



All donations are tax-deductible and all grants are tax-free in the United States.

Multiple donation methods are available:

- Payroll Deduction
- Credit & Debit Card
- Text to Give
- Check
- Electronic Transfer/Wire
- Securities

GLOBAL REACH



Our 100+ dedicated team members, located across 10 different time zones, are ready to respond through every crisis.

Our virtual and global structure eliminates the possibility of a single natural disaster impacting all team members and impairing services. It also ensures that grant processing and support are available to applicants in various languages without the restrictions of a traditional eight-hour workday or five-day workweek.

LEADING TECHNOLOGY & BEST PRACTICES



We are leading the way in relief fund industry processes and technology.

At our founding, we completed research and analysis of more than 100 relief funds to create a set of best practices and benchmarks.

Our Employee Relief Fund Education Group is a trusted resource for relief fund education and networking.

TURN-KEY DOMESTIC & INTERNATIONAL GRANTS



For multi-national organizations, the ability to make international grants is essential to relief fund program success.

- We have IRS approval to make grants to individuals domestically *and* internationally, with a preferred method of making payments to vendors on the grant recipient's behalf.
- Our proven systems are equipped to efficiently process high volumes of domestic and international grants in response to large-scale disasters.

IMMEDIATE RESPONSE PROGRAM



During qualified disasters, the recommended first step is to launch an Immediate Response Program (IRP). Our unique, low-cost IRP awards small grants (<\$1,000) quickly and efficiently in times of large-scale disasters.






IRPs are supplemental to the Fund's Standard Grant Program, which can provide larger dollar amounts and may cover expanded grant criteria. This process has a slightly longer lead time, but results in significant and sustainable impact.

FUND PARTNER SUPPORT



Throughout onboarding, launch, and beyond, a dedicated Relief Fund Senior Advisor will guide you through fund management best practices to maximize long-term program success.

Additional features and support:

-  A configurable Fund website, including the Fund's branding, donation and application FAQs, links to apply and donate, live chat, a dedicated phone number and email address for applicant support, and additional resources
-  Real-time diagnostic reporting via Tableau
-  Access to our Fund Partner Portal, including employee engagement resources
-  Membership to the Employee Relief Fund Education Group
-  Supplemental employee engagement, awareness, and participation services available

APPLICANT EXPERIENCE



Our Applicant Satisfaction Rating: ★★★★★

23 Languages Spoken

- Our full-time, multi-lingual Applicant Experience team uses leading technology to provide a variety of communication channels, including live chat, texting, click-to-call, and a dedicated Fund email address and phone number with live answers Monday – Friday, 9 AM – 9 PM EST and Saturday & Sunday, 9 AM – 5 PM EST.
- Dynamic, cloud-based grant applications are user friendly, easy to understand, and can be translated into any language for an additional cost.
- At EAFresources.org, applicants have access to additional support, including local resources, disaster preparedness education, financial learning tools, and more.
- Applicant Experience and Share Your Story surveys give applicants and grant recipients the opportunity to provide feedback, as well as valuable information about the unforeseen circumstances under which they sought financial assistance, which can be highlighted in collateral to increase awareness about the intent of the Fund.